



## Message from the Executive General Manager



Congratulations to all 41 universities!!

It was no mean feat getting this far and the scale of the ERA 2010 exercise is reflected in the figures—over 350 000 research outputs and over 50 000 researchers were submitted.

The ERA team has also worked hard to ensure all of the universities submissions were valid. A total of 480 queries were made to the ERA helpdesk throughout the period 21 June to 22 July 2010. In addition, our technical team sent out 360 data integrity emails.

So a big thank you to all institutions for their time and effort—the light at the end of the tunnel is getting larger! We look forward to sharing your institution's results with you after the evaluation is completed.

By the way the ERA Helpdesk hours have returned to the normal business hours of 9am–5pm (as some of you know it has been open until 1am on occasions!). The ERA team will now only provide assistance on repository issues as we are just about to enter the next phase.

### What happens now?

The ARC is now processing submissions and preparing material for the next phases of ERA. More information about these phases can be found at:  
[www.arc.gov.au/pdf/ERA2010\\_eval\\_guide.pdf](http://www.arc.gov.au/pdf/ERA2010_eval_guide.pdf)

### Certification

Those institutions not already certified will need to have their submissions certified by tonight (29 July 2010) with a signed hard copy due to the ARC by 6 August 2010.

### Research Evaluation Committees

Evaluations for all eight clusters will take place at the same time and conclude with a meeting of all Research Evaluation Committees to allow for access to cross-cluster expertise at all points throughout the evaluation process.

### Frequently Asked Questions

If you have not recently reviewed the Frequently Asked Questions (FAQs), you may like to visit this page on our website [www.arc.gov.au/era/faq.htm](http://www.arc.gov.au/era/faq.htm).

ERA News is emailed to ERA Liaison Officers and is published to the ARC website [www.arc.gov.au/era/era\\_news.htm](http://www.arc.gov.au/era/era_news.htm). The ERA team appreciates feedback. If you have comments or suggestions for this newsletter, please email: [era@arc.gov.au](mailto:era@arc.gov.au) or phone 02 6287 6755.

### Important Dates

**Tonight (29 July 2010)**  
Institution submissions must be certified

**6 August 2010**  
Hard copy certification due to the ARC