

# 2025 APS Employee Census

5 May - 6 June

## Highlights Report

ARC

Responses:

142 of 177

Response rate:

80%



# Exploring your results



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These tend to be the low results, which are notably below comparisons.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

# Employee Engagement: Say, Stay, Strive



## Employee Engagement

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.

Your Employee Engagement Index score		70	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
Say	Overall, I am satisfied with my job	72	13 15	72%	+2	-5 ↓	-5 ↓	-1
	I am proud to work in my agency	66	25 9	66%	+1	-15 ↓	-19 ↓	-13 ↓
	I would recommend my agency as a good place to work	64	22 14	64%	+8 ↑	-13 ↓	-13 ↓	-4
	I believe strongly in the purpose and objectives of my agency	78	19	78%	-2	-11 ↓	-13 ↓	-11 ↓
Stay	I feel a strong personal attachment to my agency	48	36 17	48%	+3	-17 ↓	-19 ↓	-14 ↓
	I feel committed to my agency's goals	72	24	72%	-2	-16 ↓	-17 ↓	-14 ↓
Strive	I suggest ideas to improve our way of doing things	93		93%	+5 ↑	+6 ↑	+4	+3
	I am happy to go the 'extra mile' at work when required	84	12	84%	-1	-7 ↓	-7 ↓	-5 ↓
	I work beyond what is required in my job to help my agency achieve its objectives	70	25	70%	-6 ↓	-9 ↓	-9 ↓	-8 ↓
	My agency really inspires me to do my best work every day	54	29 17	54%	+9 ↑	-13 ↓	-15 ↓	-7 ↓

### Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



# Leadership - Immediate Supervisor



## Immediate Supervisor

The Immediate Supervisor Index assesses how employees view the leadership behaviours of their immediate supervisor in line with the *APS Leadership Capability Framework*.

Your Immediate Supervisor Index score		78	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
Immediate Supervisor	My supervisor engages with staff on how to respond to future challenges	84	10	84%	+1	+4	+4	+6 ↑
	My supervisor can deliver difficult advice whilst maintaining relationships	85	10	85%	+2	+5 ↑	+6 ↑	+8 ↑
	My supervisor invites a range of views, including those different to their own	85	8	85%	0	+3	+2	+4
	My supervisor encourages my team to regularly review and improve our work	84	10	84%	-1	+1	+1	+4
	My supervisor is invested in my development	80	15	80%	+3	+2	+2	+5 ↑
	My supervisor ensures that my workgroup delivers on what we are responsible for	89	8	89%	-4	+1	0	+3
<b>Other similar questions</b>								
	My supervisor provides me with helpful feedback to improve my performance	81	13	81%	+2	+2	+3	+6 ↑
	My immediate supervisor encourages me	79	16	79%	0	+2	+1	+3
	My supervisor actively ensures that everyone can be included in workplace activities	88	7	88%	+3	+4	+4	+7 ↑
	My supervisor encourages me to take on new tasks and gain experience doing things I've never done before	85	10	85%	-1	+3	+3	+5 ↑
<b>Key</b>	At least 5 percentage points greater than comparator		At least 5 percentage points less than comparator		Positive Neutral Negative 			

# Leadership - SES Manager



## SES Manager

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the *APS Leadership Capability Framework*.

<b>Your SES Manager Index score</b>	<b>66</b>	<b>Response scale</b>	<b>% Positive</b>	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
				-4	-4	-5↓	-2

<b>SES Manager</b>	My SES manager clearly articulates the direction and priorities for our area	57	23	20	57%	-17↓	-14↓	-14↓	-8↓
	My SES manager presents convincing arguments and persuades others towards an outcome	58	31	11	58%	-4	-6↓	-8↓	-5↓
	My SES manager promotes cooperation within and between agencies	62	29	9	62%	-12↓	-7↓	-9↓	-8↓
	My SES manager encourages innovation and creativity	60	29	11	60%	-8↓	-8↓	-9↓	-5↓
	My SES manager creates an environment that enables us to deliver our best	62	26	13	62%	+1	-6↓	-6↓	-2
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	71	23		71%	-8↓	-5↓	-7↓	-3

### Other similar questions

In my agency, the SES work as a team	50	25	26	50%	-2	-9↓	-6↓	-2
In my agency, the SES clearly articulate the direction and priorities for our agency	50	22	28	50%	-8↓	-17↓	-14↓	-7↓
My SES manager routinely promotes the use of data and evidence to deliver outcomes	59	32	9	59%	-12↓	-10↓	-12↓	-9↓

<b>Key</b>	At least 5 percentage points greater than comparator	At least 5 percentage points less than comparator	Positive Neutral Negative

# Communication and change



## Communication

The Communication Index measures communication at the individual, group and agency level.

## Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

<b>Your Communication Index score</b>	<b>66</b>	<b>Response scale</b>	<b>% Positive</b>	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
				-2	-5 ↓	-4	-1

Communication	My supervisor communicates effectively	85	10	85%	+2	+4	+4	+7 ↑	
	My SES manager communicates effectively	62	21	17	62%	-9 ↓	-10 ↓	-10 ↓	-5 ↓
	Internal communication within my agency is effective	42	28	30	42%	-9 ↓	-20 ↓	-18 ↓	-10 ↓

### Other similar questions

Change	When changes occur, the impacts are communicated well within my workgroup	76	13	11	76%	+10 ↑	+9 ↑	+8 ↑	+10 ↑
	Staff are consulted about change at work	43	35	22	43%	-3	-9 ↓	-7 ↓	-3
	Change is managed well in my agency	30	28	42	30%	-2	-18 ↓	-14 ↓	-8 ↓

### Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



# Enabling Innovation



## Enabling Innovation

The Enabling Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be so.

Your Enabling Innovation Index score		66	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies	
Enabling Innovation	I believe that one of my responsibilities is to continually look for new ways to improve the way we work	86	12	86%	+3	+3	-1	+2	
	My immediate supervisor encourages me to come up with new or better ways of doing things	79	16	79%	+3	+2	0	+2	
	People are recognised for coming up with new and innovative ways of working	59	30	11	59%	+5 ↑	-5 ↓	-7 ↓	-2
	My agency inspires me to come up with new or better ways of doing things	49	34	17	49%	-1	-10 ↓	-11 ↓	-5 ↓
	My agency recognises and supports the notion that failure is a part of innovation	35	42	23	35%	+2	-16 ↓	-14 ↓	-7 ↓

### Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



# Wellbeing Policies and Support



## Wellbeing

The Wellbeing Policies and Support Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.

Your Wellbeing Policies and Support Index score		70	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
					-2	-2	-4	-1

Wellbeing Policies and Support	Statement	Score			% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
		7	3	0					
	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	71	23	0	71%	+3	-2	-3	+1
	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	63	26	12	63%	-9⬇️	-8⬇️	-11⬇️	-7⬇️
	My agency does a good job of promoting health and wellbeing	64	26	10	64%	-2	-7⬇️	-8⬇️	-3
	I think my agency cares about my health and wellbeing	64	23	13	64%	+1	-5⬇️	-9⬇️	-4
	I believe my immediate supervisor cares about my health and wellbeing	91	0	0	91%	+1	+4	+2	+4

### Other similar questions

Wellbeing	Statement	Score			% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
		7	3	0					
	If I felt it was needed, I would feel comfortable discussing my mental health and wellbeing with my supervisor	77	10	13	77%	+8⬆️	+1	0	+3
	I receive the respect I deserve from my colleagues at work	75	22	0	75%	-2	-7⬇️	-7⬇️	-3
	My agency supports and actively promotes an inclusive workplace culture	73	18	9	73%	-4	-11⬇️	-10⬇️	-4

### Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



# Wellbeing

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
<b>In general, would you say that your health is:</b>						
Excellent		<b>10%</b>	+3	-2	-4	-3
Very good		<b>37%</b>	+7	+2	0	0
Good		<b>35%</b>	-9	-2	0	0
Fair		<b>17%</b>	0	+4	+5	+4
Poor		<b>1%</b>	-2	-2	-1	-1
<b>What best describes your current workload?</b>						
Well above capacity - too much work		<b>17%</b>	-9	0	-1	-6
Slightly above capacity - lots of work to do		<b>42%</b>	+2	+3	+2	+1
At capacity - about the right amount of work to do		<b>36%</b>	+9	-1	+3	+7
Slightly below capacity - available for more work		<b>4%</b>	-2	-2	-2	-1
Well below capacity - not enough work		<b>1%</b>	+1	-1	-1	0

## Key


















At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

# Wellbeing

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
<b>How often do you find your work stressful?</b>						
Always		<b>2%</b>	-2	-2	-2	-2
Often		<b>24%</b>	-1	+1	+3	0
Sometimes		<b>44%</b>	-3	-6 ↓	-6 ↓	-6 ↓
Rarely		<b>25%</b>	+3	+5 ↑	+3	+6 ↑
Never		<b>4%</b>	+2	+2	+2	+3
<b>To what extent is your work emotionally demanding?</b>						
To a very large extent		<b>2%</b>	-2	-5 ↓	-4	-5 ↓
To a large extent		<b>21%</b>	+3	+1	+3	+3
Somewhat		<b>35%</b>	-9 ↓	-5 ↓	-4	-6 ↓
To a small extent		<b>27%</b>	+2	+3	0	+3
To a very small extent		<b>15%</b>	+6 ↑	+6 ↑	+4	+6 ↑
<b>I feel burned out by my work</b>						
Strongly agree		<b>4%</b>	-7 ↓	-4	-3	-5 ↓
Agree		<b>29%</b>	+7 ↑	+8 ↑	+10 ↑	+7 ↑
Neither agree nor disagree		<b>26%</b>	-4	-6 ↓	-4	-4
Disagree		<b>31%</b>	-2	0	-3	+1
Strongly disagree		<b>10%</b>	+6 ↑	+2	0	+2

## Key

↑ At least 5 percentage points greater than comparator

↓ At least 5 percentage points less than comparator

# Flexible work



	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
I am confident that if I request a flexible work arrangement, my request would be given reasonable consideration	95	95%	+4	+9 ↑	+7 ↑	+8 ↑
<b>Do you currently access any of the following flexible working arrangements? [Multiple Response]</b>						
Part time		15%	-4	+3	+2	+3
Flexible hours of work		45%	+13 ↑	+15 ↑	+9 ↑	+9 ↑
Compressed work week		9%	0	+3	+4	+1
Job sharing		1%	0	0	0	0
Working away from the office/working from home		82%	+4	+14 ↑	+8 ↑	+8 ↑
None of the above		6%	-2	-13 ↓	-9 ↓	-7 ↓
<b>Working away from the office</b>						
All of the time		8%	+4	+1	+2	-1
Some of the time as a regular arrangement		64%	-1	+12 ↑	+9 ↑	+12 ↑
Only on an irregular basis		9%	+1	+1	-3	-4
None of the time		18%	-4	-14 ↓	-8 ↓	-8 ↓
Did not disclose their arrangement		1%	+1	+1	+1	+1

The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.

## Key



At least 5 percentage points greater than comparator



























At least 5 percentage points less than comparator

Positive Neutral Negative



# Working in the APS

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
I am supported to use my expertise to provide frank and fearless advice		<b>63%</b>	+8 	-7 	-7 	-2
The people in my workgroup demonstrate stewardship		<b>79%</b>	+9 	+3	0	+1
The culture in my agency supports people to act with integrity		<b>69%</b>	-3	-12 	-13 	-5 
I believe strongly in the purpose and objectives of the APS		<b>84%</b>	+4	-5 	-4	-4
I feel a strong personal attachment to the APS		<b>57%</b>	-1	-12 	-7 	-3
My workgroup considers the people and businesses affected by what we do		<b>86%</b>	+1	+1	-1	0
The people in my workgroup value others' individual skills and talents		<b>85%</b>	-	+2	-1	+1
People in my workgroup are comfortable checking with each other if they have questions about the right way to do something		<b>85%</b>	-	-4	-6 	-5 
The people in my workgroup are able to bring up problems and tough issues		<b>84%</b>	+3	+4	+2	+3
If you make a mistake in my workgroup, it tends to be held against you (reverse scored : positive scores represent those who disagreed, or strongly disagreed with this statement)		<b>65%</b>	-	-2	-9 	-7 

## Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



# Job satisfaction

	Response scale			% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
I am satisfied with the recognition I receive for doing a good job	72	14	14	72%	+4	+3	+1	+5 ⬆️
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	64	15	21	64%	+10 ⬆️	-2	-2	-2
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	79	12	10	79%	-8 ⬇️	-6 ⬇️	-7 ⬇️	-7 ⬇️
I am satisfied with the stability and security of my job	81	13		81%	+5 ⬆️	-5 ⬇️	-2	+1

# Clarity and autonomy

	Response scale			% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
I understand how my role contributes to achieving an outcome for the Australian public	84	12		84%	-4	-9 ⬇️	-9 ⬇️	-6 ⬇️
I am clear what my duties and responsibilities are	76	19		76%	+3	-8 ⬇️	-7 ⬇️	-6 ⬇️
I have a choice in deciding how I do my work	76	16	8	76%	+9 ⬆️	+8 ⬆️	0	+2
Where appropriate, I am able to take part in decisions that affect my job	64	19	16	64%	-6 ⬇️	-7 ⬇️	-10 ⬇️	-6 ⬇️

## Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



# Performance

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
<b>In the last month, please rate your workgroup's overall performance</b>						
Excellent		<b>29%</b>	-5 ⬇	+4	+3	+3
Very good		<b>56%</b>	+7 ⬆	-1	-1	+2
Average		<b>13%</b>	-1	-4	-2	-4
Below average		<b>1%</b>	-1	-1	0	-1
Well below average		<b>1%</b>	0	+1	+1	0

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
My workgroup has the appropriate skills, capabilities and knowledge to perform well		<b>73%</b>	0	-6 ⬇	-8 ⬇	-6 ⬇
My workgroup has the tools and resources we need to perform well		<b>54%</b>	+4	-5 ⬇	-2	+5 ⬆
The people in my workgroup use time and resources efficiently		<b>77%</b>	+4	+3	0	+2
My job gives me opportunities to utilise my skills		<b>73%</b>	-6 ⬇	-6 ⬇	-9 ⬇	-6 ⬇
During the last 12 months, the formal learning I have accessed has improved my performance		<b>37%</b>	-3	-22 ⬇	-19 ⬇	-17 ⬇

## Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



# Retention



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
<b>Which of the following statements best reflects your thoughts about working in your current position?</b>						
I want to leave my position as soon as possible		<b>9%</b>	-1	0	+1	0
I want to leave my position within the next 12 months		<b>23%</b>	-6 ↓	+2	+3	+3
I want to stay working in my position for the next one to two years		<b>45%</b>	+2	+6 ↑	+2	+4
I want to stay working in my position for at least the next three years		<b>24%</b>	+5 ↑	-8 ↓	-7 ↓	-8 ↓
<b>What best describes your plans involved with leaving your current position?</b>						
I am planning to retire		<b>0%</b>	-2	-5 ↓	-4	-3
I am pursuing another position within my agency		<b>12%</b>	+4	-34 ↓	-16 ↓	-5 ↓
I am pursuing a position in another agency		<b>56%</b>	-8 ↓	+31 ↑	+20 ↑	+7 ↑
I am pursuing work outside the APS		<b>5%</b>	-4	-4	-9 ↓	-9 ↓
It is the end of my non-ongoing, casual or contracted employment		<b>12%</b>	+8 ↑	+9 ↑	+7 ↑	+6 ↑
Other		<b>16%</b>	+2	+3	+3	+4

## Key



At least 5 percentage points greater than comparator








At least 5 percentage points less than comparator

# Retention



Employees who indicated that they were pursuing another position within their agency, another agency, or outside the APS were asked for the primary reason behind their desire to leave. They could select one response from a list of 18 items.

Only the five reasons for leaving with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall, therefore those comparisons are not included.

Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
<b>What is the primary reason behind your desire to leave your current position? (5 highest responses):</b>					
I am looking to further my skills in another area 	<b>13%</b>	-	-	-	-
I have experienced unacceptable behaviours (such as bullying or harassment) 	<b>13%</b>	-	-	-	-
I wish to pursue a promotion opportunity 	<b>13%</b>	-	-	-	-
Senior leadership is of a poor quality 	<b>10%</b>	-	-	-	-
There are a lack of future career opportunities in my agency 	<b>10%</b>	-	-	-	-

## Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

# Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked where the discrimination came from and if they reported it.

Discrimination	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
<b>During the last 12 months, and in connection with your work, have you experienced discrimination on the basis of your background or a personal characteristic?</b>						
Yes		9%	0	+1	+3	+1
No		91%	0	-1	-3	-1
<b>Did this discrimination occur in your current agency?</b>						
Yes		83%	-9 ↓	-10 ↓	-10 ↓	-8 ↓
No		17%	+9 ↑	+10 ↑	+10 ↑	+8 ↑
<b>The discrimination came from: [Multiple Response]</b>						
Within my agency		100%	-	+8 ↑	+6 ↑	+5 ↑
Another agency		0%	-	-4	-5 ↓	-5 ↓
A customer, stakeholder or member of the public		0%	-	-8 ↓	-6 ↓	-4
Other		0%	-	-4	-2	-2
<b>Did you report the discrimination?</b>						
I reported the discrimination in accordance with my agency's policies and procedures		27%	-	+8 ↑	+9 ↑	+7 ↑
It was reported by someone else		0%	-	-4	-4	-3
I did not report the discrimination		73%	-	-4	-6 ↓	-3

## Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

# Unacceptable behaviour



In 2025, the survey used an expanded definition of harassment. Comparing results to 2024 should take this change in definition in context.

Employees who perceived bullying or harassment in the last 12 months were asked what type of bullying or harassment they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Bullying and harassment	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
<b>During the last 12 months, have you been subjected to bullying or harassment in your current workplace?</b>						
Yes		<b>10%</b>	-1	0	+2	-1
No		<b>87%</b>	+4	+1	-1	+2
Not sure		<b>4%</b>	-3	-1	-1	-1
<b>Types of bullying or harassment experienced (3 highest responses):</b>						
Interference with work tasks (e.g. withholding needed information, undermining or sabotage)		<b>100%</b>	-	-	-	-
Inappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to learning and development)		<b>31%</b>	-	-	-	-
Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)		<b>23%</b>	-	-	-	-
<b>Did you report the bullying or harassment?</b>						
I reported the behaviour in accordance with my agency's policies and procedures		<b>38%</b>	+7	+1	+4	+5
It was reported by someone else		<b>8%</b>	+1	0	-1	+1
I did not report the behaviour		<b>54%</b>	-9	-1	-3	-5

## Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

# Unacceptable behaviour



In 2025, the survey used an updated definition of corruption to align with the *National Anti-Corruption Commission Act 2022* and the Commonwealth Fraud and Corruption Control Framework.

Comparing results to 2024 should take this change in definition in context.

Corruption	Response scale	%	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
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During the last 12 months, excluding behaviour reported to you as part of your duties, have you observed a public official engaging in conduct in your agency that you would consider to be corruption?

Yes		1%	0	-1	-1	-3
No		90%	-2	-2	-2	+4
Not sure		6%	+1	+2	+2	-1
Prefer not to answer		2%	+1	0	0	0

Which of the following reflects the conduct you witnessed? [Multiple Response]

Abuse of office	<i>The data for this question has been hidden to preserve privacy.</i>
Misuse of information or documents	<i>The data for this question has been hidden to preserve privacy.</i>
A breach of public trust	<i>The data for this question has been hidden to preserve privacy.</i>
Adversely affecting the honesty or impartiality of a public official	<i>The data for this question has been hidden to preserve privacy.</i>

Did you report the conduct?

I reported the behaviour in accordance with my agency's policies and procedures	<i>The data for this question has been hidden to preserve privacy.</i>
It was reported by someone else	<i>The data for this question has been hidden to preserve privacy.</i>
I did not report the behaviour	<i>The data for this question has been hidden to preserve privacy.</i>

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

# Demographics

How do you describe your gender?	Responses
Man or male	39%
Woman or female	56%
Non-binary	1%
I use a different term	1%
Prefer not to say	3%

Do you identify as an Aboriginal and/or Torres Strait Islander person?	Responses
Yes	2%
No	98%

Do you have an ongoing disability?	Responses
Yes	17%
No	83%

Do you have carer responsibilities?	Responses
Yes	44%
No	56%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	13%
No	87%

Do you identify as culturally or linguistically diverse?	Responses
Yes	26%
No	74%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	77%
Australian Aboriginal and/or Torres Strait Islander	1%
New Zealander (excluding Maori)	1%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	3%
Anglo-European	14%
North-West European (excluding Anglo-European)	4%
Southern and Eastern European	7%
South-East Asian	6%
North-East Asian	3%
Southern and Central Asian	4%
North American	0%
South and Central American and Caribbean Islander	2%
North African and Middle Eastern	1%
Sub-Saharan African	3%

Do you consider yourself to be neurodivergent?	Responses
Yes	12%
No	73%
Maybe	11%
I am unsure what neurodivergent means	4%

# Agency position



## Agency position

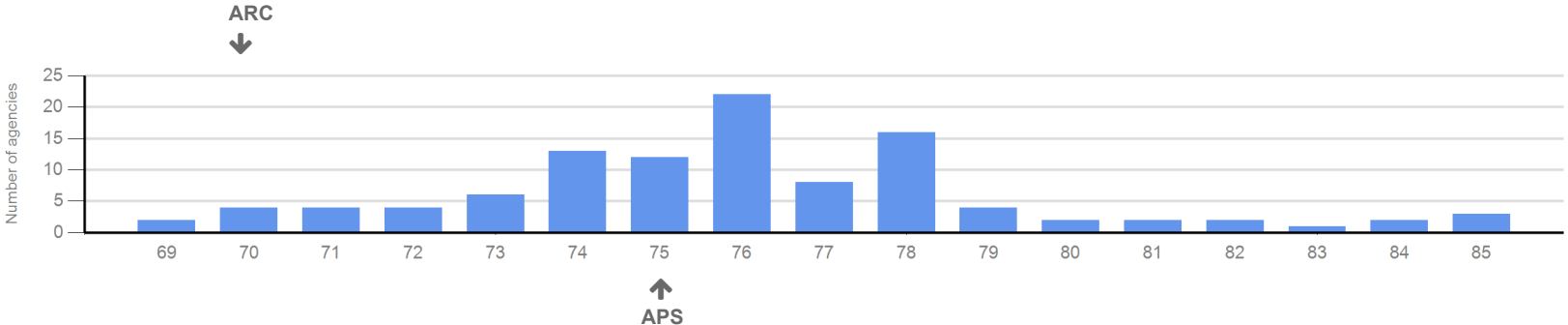
These graphs display the overall index score of each agency for the Employee Engagement, Immediate Supervisor, SES Manager, Communication, Enabling Innovation and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the bottom line (x-axis) are the index scores. The height of the bar (y-axis) is how many agencies have that index score.

Please note, the x-axis values are not consecutive as only index scores received by an agency are represented.

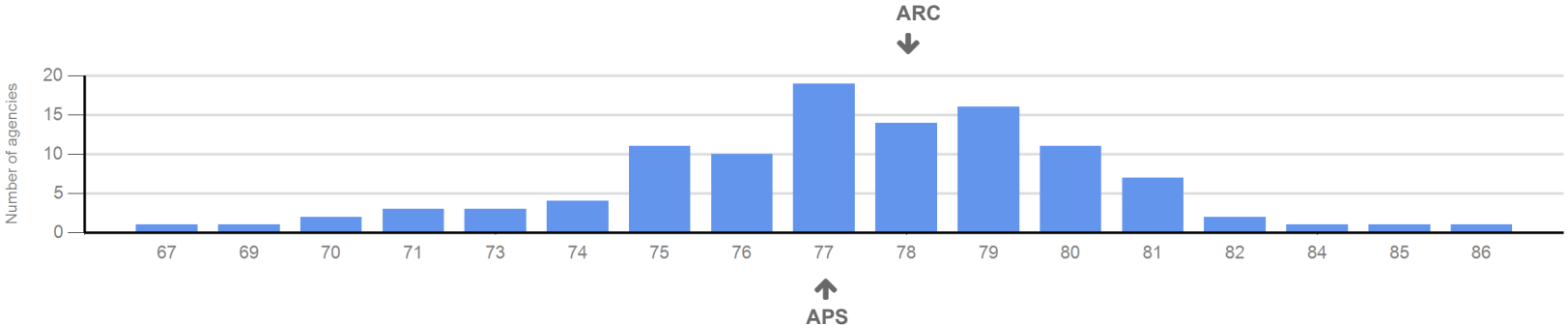
**Employee Engagement Index**

Ranking : 105th of 107



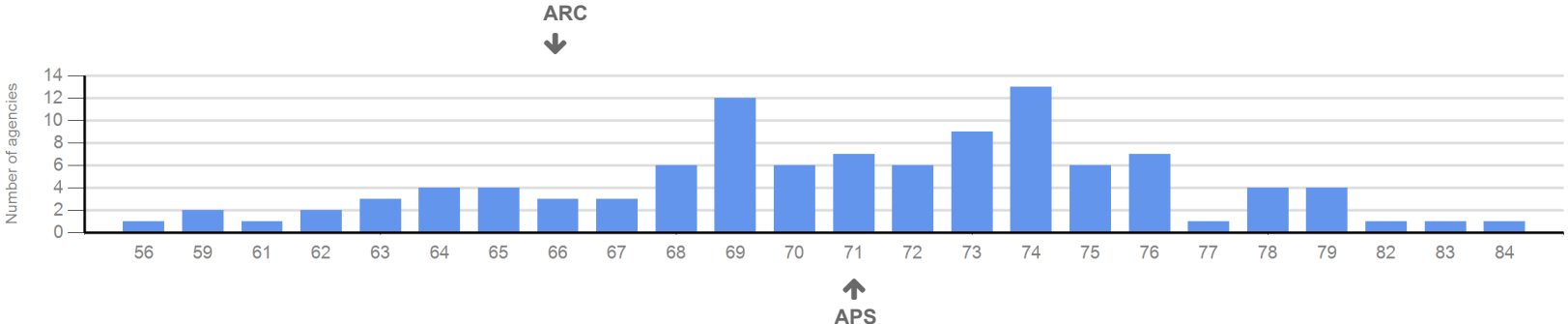
**Immediate Supervisor Index**

Ranking : 52nd of 107



**SES Manager Index**

Ranking : 88th of 107



# Agency position



## Agency position

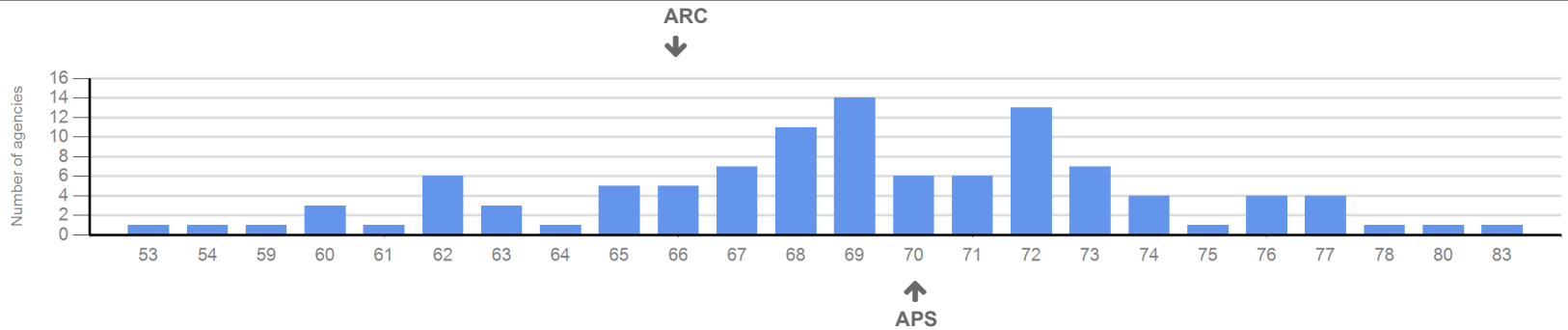
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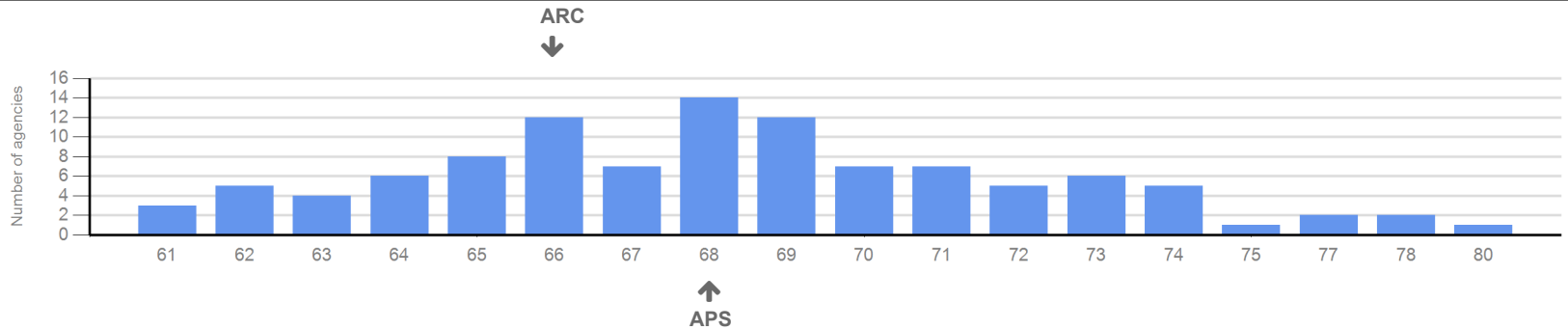
### Communication Index

Ranking : 84th of 107



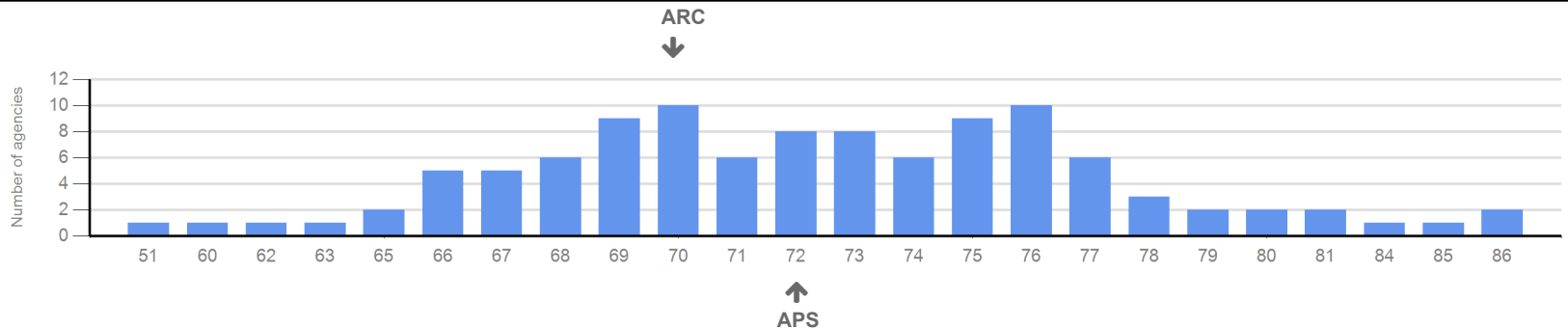
### Enabling Innovation Index

Ranking : 71st of 107



### Wellbeing Policies and Support Index

Ranking : 74th of 107



# Suggested questions to focus on



## What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

**They are not necessarily the questions with the lowest scores.**

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

%  
Positive

Variance from 2024

Variance from APS overall

Variance from specialist agencies

Variance from small sized agencies

		% Positive	Variance from 2024	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
<b>.1</b>	My agency inspires me to come up with new or better ways of doing things	<b>49%</b>	-1	-10↓	-11↓	-5↓
<b>.2</b>	I am satisfied with the recognition I receive for doing a good job	<b>72%</b>	+4	+3	+1	+5↑
<b>.3</b>	I feel I have the same opportunities as anyone else of my ability or experience	<b>67%</b>	+3	-2	-4	0
<b>.4</b>	I think my agency cares about my health and wellbeing	<b>64%</b>	+1	-5↓	-9↓	-4
<b>.5</b>	The culture in my agency supports people to act with integrity	<b>69%</b>	-3	-12↓	-13↓	-5↓
<b>.6</b>	My agency supports and actively promotes an inclusive workplace culture	<b>73%</b>	-4	-11↓	-10↓	-4

# ARC specific questions

	Response scale			% Positive	Variance from 2024
The ARC communicates organisational decisions in a way that promotes transparency, trust, and staff engagement	42	28	30	42%	-17↓
I feel empowered to share my ideas and feedback with my supervisor, contributing to a culture of continuous improvement	80	12	8	80%	-6↓
The ARC fosters a culture of collaboration and continuous learning, where challenges are seen as opportunities for growth and innovation	52	29	19	52%	-
The ARC supports staff in developing agility and a growth mindset by encouraging innovative thinking and adaptability to changing priorities	49	32	19	49%	-
I have a clear understanding of how my decisions contribute to team and organisational success, and how I can enhance my impact	73	15	12	73%	-
The ARC proactively builds a safe and supportive work environment by ensuring compliance with Work Health and Safety (WHS) standards and fostering a culture of wellbeing	76	16	8	76%	-
The ARC recognises and develop effective people management as a key driver of organisational capability and success	41	38	21	41%	-
The ARC cultivates a high-integrity workplace culture by recognising, reinforcing, and championing ethical behaviour and accountability	62	27	11	62%	-
The ARC actively support and invest in staff health and wellbeing, fostering a positive and sustainable work environment	60	30	10	60%	-
In the last 12 months, my immediate supervisor demonstrated inclusive leadership and actively supported workplace diversity and professional development	79	15		79%	-

## Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



# ARC specific questions

	Response scale			% Positive	Variance from 2024
My immediate supervisor creates a psychologically safe space where I feel encouraged to share my ideas, learn from challenges, and contribute to team success	84	12		84%	-
The ARC has clear, accessible, and supportive procedures for addressing workplace bullying, ensuring a culture of respect and continuous improvement	56	28	16	56%	-

## Key



At least 5 percentage points greater than comparator




At least 5 percentage points less than comparator

Positive Neutral Negative



# Time to take action


Celebrate

What things do we do well?

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Think about how we can build on our strengths and learn from what we are good at.


Investigate further  
with our teams

Are there any other opportunities coming out of the results that we want to explore further?

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How could we investigate? Through looking at the data in more detail or through discussions with staff?


Opportunities

Areas we need to focus on and turn into action plans:

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What are the key things we need to improve to make working here better?



**Use this page to start your local action plans**

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

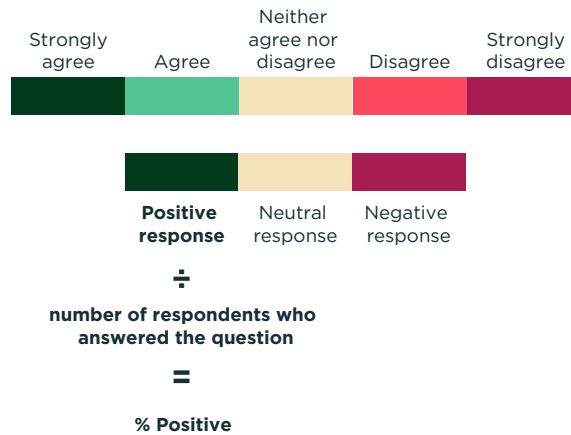
Prioritise 3 areas to take forward

	Prioritise 3 areas for action	Timescales	Owner	Resources required	Target/Success measure
1					
2					
3					

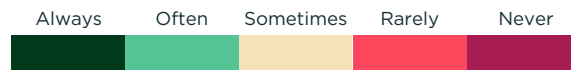
# Guide to this report

## % Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).



## Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Total
Number of responses	151	166	176	96	24	613
Percentage	24.63%	27.08%	28.71%	15.66%	3.92%	100%
Rounded percentage	25%	27%	29%	16%	4%	101%
Number of positive	151 + 166 = 317					
% Positive	317 ÷ 613 = 52%					

## Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

## Comparisons

Comparisons to other similarly sized agencies are used through this report.

## Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

